



ROYAL SPA AT THE PALACE AWARDED BY THE HAUTE GRANDEUR GLOBAL SPA AWARDS

July 2024 - We are proud to announce that we have been recognized for excellence by The Haute Grandeur Global Spa Awards in the categories Best Hotel Spa in South Africa, and Best Spa Design in South Africa.

The Crème De La Crème Revealed... The Haute Grandeur Global Excellence Awards have once again set a new benchmark in hospitality, recognizing the finest establishments that excel in customer service, standards, and unparalleled guest experiences. Each year, properties are rated based on firsthand guest experiences, and this year's winners exemplify the highest levels of excellence.

In the world of Award initiatives, Haute Grandeur Global Awards is unmatched. Excellence is recognized through feedback from guests. This fair and transparent process guarantees unbiased results - a concept exclusive to the brand.

"Being awarded as the Best Hotel Spa in South Africa underscores our unwavering commitment to delivering exceptional guest experiences. At the heart of our mission is the dedication to maintaining the highest standards of service and excellence. As recipients of this esteemed award, we pledge to consistently uphold and exceed the elevated standards that our guests have come to expect."

The recognition for Best Spa Design in South Africa recognises our commitment to creating a serene and elegant space, combining cutting-edge design with contemporary luxury to enhance the ultimate relaxation experience for our guests.

"We wanted to create a spa environment that "pampers the soul" and promotes sensory indulgence."

~ David Muirhead (DM&A), Interior Designer

END



ROYAL SPA
AT THE PALACE

Notes to Editors:

Royal Spa at The Palace is operated by Camelot Spa. Established in 1997, the Camelot Spa Group is one of the leading Spa Groups in Africa. Consisting of 17 Camelot Spas at leading properties across South Africa, in Gaborone, Abuja and Juba.

About Haute Grandeur Global Awards

The Haute Grandeur Global Spa Awards honour establishments that continuously excel through remarkable hospitality experiences. Association with Haute Grandeur Global Excellence Awards guarantees global recognition, distinction, credibility, and influence. The awards are revered as the highest accolade in hospitality worldwide—a promise of unparalleled service excellence.

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