

An aerial photograph of a university campus, likely the University of North Carolina at Wilmington, showing a large, multi-story building complex, a river, and surrounding greenery. The image is overlaid with a semi-transparent green filter.


2022 ENVIRONMENTAL REPORT



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BACKGROUND

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- ❖ The Wild Coast Sun, set on one of the most unspoiled beaches in southern Africa, is a resort that attracts visitors for both its natural beauty and its other attractions. The resort is situated just within the Eastern Cape, just one kilometer from the Kwa-Zulu Natal border. The resort is set on 750 hectares of natural bush between the Umtamvuna and Mzamba rivers overlooking the Indian Ocean.
 - ❖ Each of the 390 rooms and suites enjoy tranquil views.
 - ❖ The Convention Centre includes a 670-seater Theatre, a Ballroom accommodating up to 800 people with 8 breakaway rooms.
 - ❖ Our popular Day Centre and kids' entertainment include a crèche, Magic Company and retail outlets, including breakout room, #hashtag something.
 - ❖ There is also a 75-seater Netflix room, tourism shop, Our "must see, must do" Water Park has a maximum capacity of 3 500 visitors
 - ❖ The Water Park is supported by Fast food offerings including Spur and Surf up bar.
 - ❖ It also offers a kids' spa and retail outlets, Bach Horse-riding, Quad bikes and Segway rides.



- ❖ Our renowned 18-hole par 70 championship golf course and is currently rated 12th in the top golf courses in South Africa.
- ❖ The golf course includes a Pro shop, a 60-seater Club House restaurant Our golf course is popular for both national and local tournaments
- ❖ The resort's additional facilities and leisure offerings include:
- ❖ Water sports, two tennis courts , bowling-green, and a gym



Acknowledgements

Arnold Robertson – Engineering Manager

Babalwa Jaji – Human Resource Manager

Busisiwe Zondi- Safety , Health and Environmental (SHE) Manager

Bandile Mdliva- Social Enterprise Development (SED) Manager

Siyabonga Ntshangase – Finance Manager

Irvin Shange – Operations Manager

Cynthia Nene- Marketing Manger

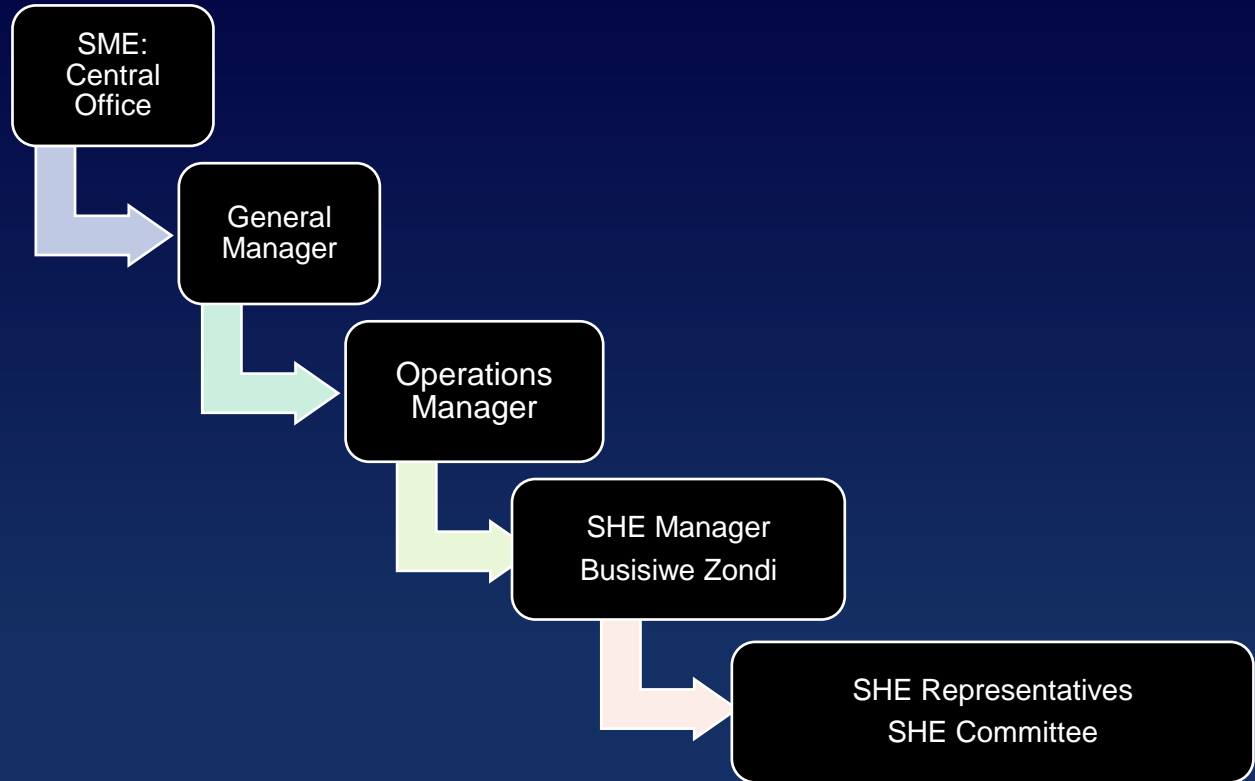
Peter Tshidi– General Manager

“Without the assistance of the above-mentioned persons, this report would not have been possible”

Sonja Stroud
Environmental Projects Co-ordinator



Environmental Organisation Structure



Message from Wild Coast Sun, General Manager, Peter Tshidi

Wild Coast Sun is pleased to present its 16th annual Environmental Report. This 2022 edition of our Environmental Report details our efforts to promote and conserve a sustainable environment and community, while reducing waste and energy consumption.

- ❖ Since its inception, Wild Coast Sun has endeavored to maintain the highest possible environmental and safety standards. As captured in our environmental reports published since 2006, Wild Coast Sun has shown steady improvements in terms of its compliance with environmental standards in the leisure and tourism industry.
- ❖ Through its commitment to continually raising the bar in this regard, the resorts and its tenants and service providers succeed in delivering a clean, environmentally-friendly and resource-efficient precinct. This ensures that our visitors have the privilege of experiencing clean and well-maintained facilities, well-tended gardens, and healthy fish and other wildlife.
- ❖ As responsible corporate citizens, our tenants, operators and staff go to considerable lengths to ensure that the impact of our operations on the environment, including energy and water consumption, greenhouse gas emissions and air quality, are kept to a minimum.
- ❖ We have strict policies in place to ensure effective waste and water management. Everyone, at all levels, is encouraged to use resources sustainably, recycle where possible, and minimize waste.
- ❖ Our initiatives and progress is closely monitored by the Eastern Cape Gambling Board as part of our conditions of license and external Environmental Auditors that audit the resort on a yearly basis.
- ❖ We are continuously striving for further optimization of how, when and why electricity is used in the resort. We hope to bring our energy consumption down further. Efforts made to reduce waste to landfill had also produced favorable results.
- ❖ In addition to our efforts to optimize the use of resources and promote environmental sustainability, Wild Coast Sun this year also participated in several CSI projects benefiting the communities in which we operate. These will be detailed in the CSI section of the report.





Managing our Business Responsibilities

- ❖ In regards to managing our operations responsibilities, we have committed to improving our environmental efficiency. The resort has developed an Environmental Management System for its operations.
- ❖ While the system is specifically designed to monitor the environmental conditions and impacts at the resort, it is synergistic with the system implemented by the Group, Sun International.
- ❖ The Environmental Management System model being applied is based on the internationally recognised Mango QHSE system. This standard reflects global consensus on good environmental practice, whilst being sufficiently flexible to enable it to be applied to the local conditions and requirements of individual organisations.
- ❖ External environmental audit is conducted by Wareham and Associates to determine environmental legal compliance as per condition of licence.
- ❖ In addition internal unit cross audits were done to test and evaluate the compliance and effectiveness of the system.



Managing our Business Responsibilities:

EMS STRUCTURE

- The EMS Management structure continues to be effective with the General Manager being the driving force behind the EMS implementation.
- The EMS representatives ensure that environmental management at the resort receives full attention.
- All departments have nominated representatives to be part of on-going environmental management and monitoring as part of the Environmental Committee. This ensures that all departments are kept up-to-date on environmental matters.
- In alignment with the Mango QHSE requirements, these representatives work closely with the SHE Manager to ensure that reviews and necessary adjustments are handled on an on-going basis.



Managing our Business Responsibilities:

KEY ROLE PLAYERS

To clarify roles and responsibilities, the following duties have been allocated to nominated employees:

- Workplace Environmental Audits – Busisiwe Zondi (SHE Manager)
- Induction Training – (HR Manager and Learning & Development Co-Ordinator)
- Waste Management – Irvin Shange (Operations Manager)
- Noise Assessments – Rosemary Cele (Security and Surveillance Manager)
- Resource Management – Arnold Robertson (Engineering Manager)
- Fuel and Hazardous Materials Storage – Busisiwe Zondi (SHE Manager)
- Socio- Enterprise Development- Bandile Mdliva (SED Manager)



Managing our Business Responsibilities:

ENVIRONMENTAL COMMITTEE

Whilst overall responsibility for the implementation of the EMS is vested with the company directors, responsibility for the day-to-day application of the system is delegated to the key role players and their relevant departmental staff.

The Environmental Committee is responsible for ensuring that adequate consideration is given to each of the various issues. Where relevant, however, specialist advice and support is sought to assist these individuals with the assessment of relevant environmental considerations.

All committee members are expected to:

- ❖ Take reasonable care of the environment through their own actions and by setting an example to others
- ❖ Co-operate with others while carrying out their duties
- ❖ Work in accordance with environmental procedures



Managing our Business Responsibilities:

IMPACT REGISTER

At the planning stage, full account is to be taken of those factors that help to eliminate potentially harmful environmental impacts including emissions/discharges, waste, irresponsible resource use or other forms of pollution such as noise. Decisions about other priorities (e.g. programme and profit) are to consider the environmental constraints that may be present as part of an integrated approach to health, safety, quality and environment.

- ❖ Through the development of an Aspects and Impacts Register the business activities of the resort have been considered in relation to the impact on the receiving environment and the significance thereof.
- ❖ With a view to mitigating impacts that have been identified in the Aspects and Impacts Register, procedures have been developed and the implementation thereof is being monitored as part of the EMS.
- ❖ These procedures have taken account of the existing and additional management measures. The procedures will be updated as required and will also be reviewed on an annual basis.



Managing our Business Responsibilities:

STAFF TRAINING

An In-house program for monitoring Legal requirements have been followed and changes in legislation are updated as necessary, where relevant to the activities at the resort

- ❖ Members of staff are provided with appropriate and suitable Environmental Awareness training and exposure which is appropriate to the work to be undertaken. In this regard, the Group has compiled an interactive and innovative Environmental Awareness Training programme which is aimed at motivating staff and creating a mind shift towards environmental consciousness behaviour.
- ❖ This awareness training was also provided free of charge to service providers and retail tenants.
- ❖ Furthermore, site specific on-the-job training is undertaken departmentally, for example to instruct in the use, maintenance and storage of equipment and materials. All incidents of an environmental nature are reported to the SHE Manager.



CONDITIONS OF LICENSE –Environmental Responsibility

- ❖ Wild Coast Sun has long adopted responsible tourism as a management strategy to ensure sustainable management of natural resources
- ❖ Our efforts to reduce our environmental footprint with specific energy and water targets have reaped rewards
- ❖ Implement EMS within 12 months (consistent with Environmental Laws and submitted to any relevant Environmental Authority for comment)
- ❖ Submit annual environmental management budget to ECGB for approval. First due within 90 days of the Commencement Date.
- ❖ Submit annual environmental performance report to ECGB and any relevant Environmental Authority and make publicly available.
- ❖ 1st environmental performance report to be published within 18 months of the Commencement Date. Subsequent report due within year of submission of the 1st report.

ENVIRONMENTAL CONDITIONS OF LICENSE

SUSTAINABILITY	ACHIEVED	COMMENTS
Implement EMS within 12 months (consistent with Environmental Laws and submitted to any relevant Environmental Authority for comment)	<input checked="" type="checkbox"/>	The EMS is based on ISO14001:2015 and has been implemented, maintained and continuously improved since 2004 and is consistent with Environmental laws.
Submit annual environmental management budget to ECGB for approval. First due within 90 days of the Commencement Date	<input checked="" type="checkbox"/>	The Environmental Budget for 2021 and 2022 have been submitted to the ECGB
Submit annual environmental performance report to ECGB and any relevant Environmental Authority and make publicly available	<input checked="" type="checkbox"/>	The annual environmental report for 2022 is available.
1st environmental performance report to be published within 18 months of the Commencement Date. Subsequent report due within year of submission of the 1st report.	<input checked="" type="checkbox"/>	The annual environmental report for 2022 is available.
Annual external performance audit of EMS, conducted by suitably qualified, independent third party not involved in the EMS design and implementation process - at own cost.	<input checked="" type="checkbox"/>	The annual external audit of the EMS was conducted on 9 Dec 2022 by an independent third party.



Environmental Policy

POLICY STATEMENT IN A NUTSHELL:

The Wild Coast Sun is committed to caring for people and the Environment.

We will minimize risk or harm to the environment.

We will be prepared to respond to environmental emergencies (such as fires, oil spills, chemical spills)

We will minimize waste of natural resources and prevent pollution to the environment.

We will implement management systems to achieve all the above.

We are committed to continual improvement of our Environmental Management System.



Economic Sustainability



Current headcount
464 employees





- ❖ We currently employ 464 employees excluding concessionaires, and service providers
- ❖ We are pleased to report that Wild Coast Sun has employed 44 learners from our immediate local communities all of whom are youth from previously disadvantaged backgrounds. These learners comprise 23 Black females
- ❖ It is also important to note that Wild Coast Sun has 1067 employees including concessionaires in the property of which 963 are from the Eastern Cape
- ❖ 92% of Wild Coast Sun Skills Development spent will ensure that 90% benefited PDI employees
- ❖ 6 PDI employees were identified to attend supervisory and management development programmes (Trainee Management Development Program with International Hotel School)
- ❖ Each staff member have a personalised individual development plan as per the Skills Act
- ❖ The new Transun developed a more responsive HR policy which will reflect the requirements of the Gambling Board to ensure that local communities can participate in the management of the business in the years ahead.
- ❖ The Transformation Committee monitor employment practices and link all contracts to Preferential Procurement and Employment Equity guidelines.



Economic Sustainability

Total wages and salaries for Wild Coast Sun during the past financial year 1 January 2022 to 31 December 2022 amounted to **R99 236 451**. The other key areas of SED expenditure are shown in the tables below expressed in rand:

ED and SD Spend	Amount
Team Logic	R412,923.00
Intelekt Holdings	R242,327.63
Step up	R187,000.00
Poshy A	R155,000.00
Gayo Enterprise	R50,000.00
Tears Pride Trading	R36,000.00
LV Njomane	R41,400.00
Amashonga Trading	R41,400.00
GPN Amangunie Trading Company	R106,800.00
Bridge Motors Enterprise	R36,000.00
Mathayi Black Queen Enterprise Pty Ltd	R73,600.00
Nozibele Solutions	R100,000.00
Snoora	R494,245.00



Economic Sustainability

Total expenditure for Wild Coast Sun key areas of service providers during the past financial year 1 January 2022 to 31 December 2022 amounted to **R37 703 989**.

Expenditure are shown in the tables below expressed in rand:

Service Providers	Amount
Waste Management	R1 417 330
Laundry	R5 164 307
Cleaning	R10 091 269
Security	R12 568 438
Landscaping	R7 428 688
Pest control	R220 961
Rentokil Initial	R812 995

A woman in the center of the frame is wearing a bright orange jacket, a red wide-brimmed hat, and a blue patterned headscarf. She is holding a wooden-handled tool, possibly a hoe or a similar agricultural implement, and looking directly at the camera. In the background, two other people are visible: one on the left wearing a blue shirt and a pink hat, and one on the right wearing a light-colored shirt. They are all in a field of large green leafy plants, likely tobacco. The background is filled with more of these plants, creating a dense, green environment. The lighting is bright, suggesting a sunny day.

Key Performance Areas of the EMS

Key Performance Areas of the EMS

No	Objective	Target	KPI	Responsibility
1	Minimize electricity consumption	To maintain current energy consumption and to reduce the current usage	Energy efficiency, conservation and management	Complex Engineer
2	Minimize water wastage	To reduce water consumption relative to the visitor numbers	Management of all water resources	Complex Engineer
3	Minimize waste volumes	To reduce the volume of waste going to landfill through increased recycling	Management of all waste streams	Complex Engineer
4	Safe management of hazardous substances	To ensure that no incidents occur involving hazardous substances	Hazardous substance management	SHE Manager
5	Conservation of ecosystems and the natural environment	Ensure Biodiversity management on resort	Biodiversity Management	SHE Manager
6	Ensure safe working environment	To comply with legal requirements of the Occupational Health and Safety Act	Emergency preparedness	SHE Manager Security Manager



Key Performance Areas of the EMS


No	Objective	Target	KPI	Responsibility
7	Ensure clean and aesthetically pleasing resort	To consistently achieve a score of (90%) or more for appearance through the Incuba guest Evaluations	Aesthetic appearance	Operations Manager
8	Upliftment of the local community	To contribute (1%) of net profit to CSI projects within the area designated by the Eastern Cape Gambling and Betting Board (ECGBB)	Public and Community Interaction and Social Responsibility	SED Manager
9	Implement and maintain the environmental management plan	To achieve all objectives set out in the Environmental Management Plan	Management of the Environmental Management System	SHE Manager
10	Promote responsible gambling	To make gamblers aware of the Responsible Gambling Programme and train all the front-line staff	The Responsible Gambling Programme	Operations Manager



Wild Coast Sun Clinic

The clinic was established to offer assistance to staff, service providers and guests visiting the complex who may experience a medical emergency. There are qualified paramedics employed for primary health care and emergencies 24 hours

A Qualified Nurse from the local clinic is also available on Tuesdays and Thursdays during office hours.

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- The logo for Wild Coast Sun Clinic is a green square with a white cross in the center. Below the cross, the word "Clinic" is written in a white, bold, sans-serif font. The logo is positioned on the left side of the slide, partially overlapping the text area.
- ❖ Primary health care (basic attention to colds, flu & minor ailments)
 - ❖ IOD management & reporting
 - ❖ Family planning
 - ❖ HIV testing & counselling
 - ❖ Medical surveillance of staff (including pre & post placement medicals as well as yearly follow-up medicals)
 - ❖ Emergency management, care & liaison with ambulance services and hospitals
 - ❖ Health & Safety Committee
 - Wellness Committee & Education
 - Environmental hygiene checks
 - Chronic illness monitoring & support
 - General counselling & emotional support
 - First aid box checks and support of skill levels in trained employees

Wild Coast Sun Clinic



- ❖ The clinic service is environmentally friendly and ISO compliant.
- ❖ It is the clinic's responsibility to discard all medical waste and sharps into the correct waste containers to prevent the spread of infection and the possibility of injuries through accidental exposure to sharps.
- ❖ The following waste containers are present in the Wild Coast Sun Clinic:
 - 1 x sharps container: all sharps including syringes and needles, stitch cutters, ampoules, suture material, scalpel blades, razors, clinical glass and any other contaminated items that are capable of causing cuts or puncture wounds are discarded into the sharps container.
 - 1 x large fibreboard set: this box is used for the disposal of all non-sharp infectious waste which includes cotton wool balls, swabs, dressings, empty vacillator bags, gloves, masks and burns dressing.

A woman in the center of the frame is wearing a bright orange jacket, a red wide-brimmed hat, and a blue patterned headscarf. She is holding a wooden-handled tool, possibly a hoe or a similar agricultural implement, and looking directly at the camera. In the background, to the left, another woman in a blue shirt and pink hat is working. To the right, a man in a light-colored shirt is also visible. The setting is a lush green field, likely a tobacco plantation, with large, broad leaves in the foreground. The overall scene is brightly lit, suggesting a sunny day.

ENVIRONMENTAL PROJECTS



Wild Coast Gardens

- ❖ With constant environmental challenges being faced, organisations such as Sun International are constantly looking for ways in order to reduce their carbon footprint, minimise their use of natural resources and reduce their impact on the environment.
- ❖ We continue to embark on numerous green initiatives in order to achieve their environmental goals.
- ❖ **Reduction in garden footprint:**
 - ❖ The size of the gardens have been reduced as well as the impact on garden waste to landfill.
 - ❖ Materials with a drier nature suitable for mulching are also chipped and then placed in planted areas as mulch in order to slow down evaporation and thereby reducing water consumption.
 - ❖ The remaining clippings, weed/waste material and grass cuttings are composted on site
 - ❖ Through the use of majority indigenous plant material on site, the service provider is able to minimize the requirement for the application of pesticides in planted areas due to the hardy nature of the plants utilized and reduced water demand.
 - ❖ Hand weeding and watering of all flower beds and paved areas further reduce the requirement of chemicals and the chance of contamination through runoff.
 - ❖ Lawns around the complex are also being cut on higher mower settings as thicker, healthier lawns are more resistant to weed establishment, further reducing the frequency of spraying required. Several plants and herbs are grown on site for use and replanting.



Biodiversity Management

Alien and Invasive Plants

- ❖ Category 1 plants are declared weeds and are prohibited plants that will no longer be tolerated, neither in rural nor urban areas. The law requires that property owners eradicate these plants on their properties. Lantana Camara (left) is a fast-growing and aggressive category 1 weed which competes against indigenous plants. Forms dense, extensive colonies especially along roads riverbanks and urban open spaces.
- ❖ WC has implemented an Alien and Invasive Plant Control Programme as part of the Estate's Biodiversity Management.
- ❖ 70% of alien plants on the estate have been removed in 2022.

Biodiversity Management

Protected Trees

- ❖ According to the National Forest Act of 1998, section 15 (1) no person may cut, disturb, damage or destroy any protected tree; except under a license or exemption granted by the Minister of Agriculture, Forestry and Fisheries. All trees occurring in natural forests are also protected in terms of the Act.
- ❖ *Trees that are protected at the Wild Coast Sun include the Black and White Mangrove , Red and White Milkwood, Pondo Poison Pea (left) and the Swazi Onion Wood. All the trees that form part of the Dune Forests in front of the WC hotel are collectively protected.*



Case Study: Biodiversity Management

The Mabula Ground Hornbill Project

- ❖ The Southern ground hornbill (*Bucorvus leadbeateri*)
- ❖ is found solely within Africa and is the largest species of hornbill worldwide. It is a very large black bird characterized by vivid red patches of bare skin on the face and throat. In the Kruger National Park it is known as one of the “big six” They require a savanna habitat with large trees for nesting and dense but short grass for foraging. They live in groups of 5 to 10 individuals and are active during the day and roost in trees at night. They forage on the ground, walking slowly searching for food. They are very vocal and communicate with each other with booming calls in the chorus which can usually be heard at distances of up to 3 kilometers.
- ❖ **The southern ground hornbill is classified as an endangered species within South Africa.** The key factors contributing to this classification are loss or change of habitat, persecution, poisoning, and electrocution.
- ❖ The Wild Coast Sun promotes the *Mabula Ground Hornbill Project with staff and golfers, encouraging all to report sightings of hornbills. Vehicle license disks with the following information are handed out :*
- ❖ Please assist the Mabula Ground Hornbill Project by reporting sightings to research@ground-hornbill.org.za or Whatsapp to 079 754 6234

Biodiversity Management



Vervet Monkeys

- ❖ The Wild Coast Sun is situated in well preserved Coastal Forest an environment well suited to Vervet Monkeys. There are several troops that have made the hotel part of their home range foraging for food around the complex on a daily basis. They spend their day traveling, feeding, drinking water and grooming. At night they sleep in a tall tree protecting them form predators such as leopard, baboon, servals, wild cats and raptors.
- ❖ *Wild Coast Sun has displayed signage in all 396 hotel rooms and in public areas requesting visitors to care for the Vervet Monkeys and not to feed the animals.*



Biodiversity Management

Snakes

- ❖ There are 6 species of green snakes at the Wild Coast Sun and surrounding coastal areas. Only 2 of these are venomous; the Boomslang (left) and the Green Mamba.
- ❖ Wild Coast Sun's policy on snakes is to protect all snakes and not to harm or kill any snake species. Venomous snakes posing a threat in public areas are captured by security and relocated to a safer area on the estate away from human activity.
- ❖ Snake awareness training was conducted for WC staff, Paramedics and Security Officers in June 2022.

WORK SITE		Workers and equipment to stay within site boundaries
MATERIALS AND EQUIPMENT		Use drip trays Report spills
		Store in camp at night Check for leaks Ensure loads don't spill
WASTE MANAGEMENT		Use toilets provided
		Use bins provided for cigarette butts & was
NATURAL ENVIRONMENT		Save water Use only drinking provided
		Protect animals & archaeological n

Case Study: Construction and Refurbishments

Construction and Refurbishment 2022

- ❖ The Wild Coast Sun's **Construction and Refurbishment Operational Control Procedure** ensures that control measures are in place to:
 - ensure that construction activities are in line with the latest Environmental Legislation,
 - prevent pollution and harm to the environment,
 - determine whether Environmental Authorization is required for development activities.

- ❖ The procedure describes the management of, site demarcation, site clearance, vehicles, ablution facilities, eating facilities, site structures, lights, equipment maintenance and storage, no-go areas, environmental awareness training, construction times, site works, concrete and cement work, work areas, cleaning of equipment cleaning areas and activities, solid waste, hazardous waste, wastewater, dust, noise, lighting, fire precautions, protection of natural features, protection of fauna and flora, pollution prevention, erosion and sedimentation control, Archaeology and Palaeontology, aesthetics, material handling and storage, site clean-up and rehabilitation, reporting of incidents and accidents, compliance and penalties,

WORK SITE		Workers and equipment to stay within site boundaries
MATERIALS AND EQUIPMENT		Use drip trays Report spills
		Store in camp at night Check for leaks Ensure loads don't spill
WASTE MANAGEMENT		Use toilets provided
		Use bins provided for cigarette butts & was
NATURAL ENVIRONMENT		Save water Use only drinking provided
		Protect animals & archaeological n

Case Study: construction and Refurbishments cont..

The following construction and refurbishment activities were conducted in 2022:

1. Complete new renovation of Barcelo's restaurant and Maltos Restaurant
2. Construction of the Skywalk
3. Extension of Aloha Village
4. Upgrade of Prive bathrooms
5. New MVG desk at the Casino Entrance
6. Painting of Country Club.



CSI Projects



**Investment in tourism and
communities**

1% of GGR for SED and E&SD
1% Tourism Levy



The SED Manager, Vincent Bulala resigned in 10 March 2022 and Bandile Mdliva was appointed on 1st July 2022 to drive our CSI projects for 2022 on behalf of Transun with the assistance and guidance of the CSI Committee and our General Manager, Mr. Peter Tshidi.

The CSI process is managed through Transun CSI Committee and consider intervention that:

- ❖ Involve employees in the development of their communities
- ❖ Identify and select community driven projects and support them through various initiatives until they become self-sustaining, and
- ❖ Facilitate entrepreneurship development that will facilitate further employment opportunities and alleviate poverty
- ❖ In recent years we have spent over R30 million on community projects ranging from schools to water provision to safety and security
- ❖ Transun CSI focus areas are Agriculture, Education, Sports, Arts and Culture.
- ❖ We regard Education as the greatest equalizer and with relevant 21st century education that our hospitality curriculum and bursary scheme provides, we are empowering learners and students and ensuring that the country has qualified future leaders.

SED: CONDITIONS OF LICENSE

SED	ACHIEVED	COMMENTS
1% of GGR to SED. ID & submit details of projects annually to ECGB for approval.	<input checked="" type="checkbox"/>	
Local PDIs Zone 5 right of first refusal in respect of employment opportunities and small business initiatives	<input checked="" type="checkbox"/>	
A contribution of R80,000.00 per annum for the duration of the Licence towards sport as an element of tourism in Zone 5 by hosting soccer and netball tournaments.	<input checked="" type="checkbox"/>	
Free retail space on the Property to the Eastern Cape Tourism Centre.	<input checked="" type="checkbox"/>	

Summary of CSI Projects

ED and SD Spend	Amount
Team Logic	R412,923.00
Intelekt Holdings	R242,327.63
Step up	R187,000.00
Poshy A	R155,000.00
Gayo Enterprise	R50,000.00
Tears Pride Trading	R36,000.00
LV Njomane	R41,400.00
Amashonga Trading	R41,400.00
GPN Amangunie Trading Company	R106,800.00
Bridge Motors Enterprise	R36,000.00
Mathayi Black Queen Enterprise Pty Ltd	R73,600.00
Nozibele Solutions	R100,000.00
Snoora	R494,245.00





Environmental Sustainability Project

Vegetable and Herb Garden

- ❖ Wild Cast Sun's vegetable and herb garden was established in Dec 2014 as an Enterprise Development project managed by Vuka Uzenzele Trading. The WC's Chico's Restaurant is supplied with fresh produce from the garden and surplus vegetables are donated to local schools who have a soup kitchen program. The list of vegetables planted and harvested include cabbage, broccoli, cauliflower, spinach, beetroot, green pepper, onions, potatoes, tomatoes, butternut, beans, cucumber, baby marrow, carrots, spring onions, brinjals and lettuce. Herbs such as rosemary, mint, basil, sage, rocket, lemon grass, celery, coriander, lavender, nasturtiums, oregano, thyme, chives, chilies, fennel and parsley are grown in the herb garden.
- ❖ *The vegetable and herb garden project supports 5 households from the Eastern Cape.*



Environmental Sustainability Project

The South African Sustainable Seafood Initiative

The unsustainable harvest of the world's oceans has led to the depletion and collapse of many of the world's major fish stocks. The South African Sustainable Seafood Initiative (SASSI) has published a pocket guide to assist consumers with choosing sustainable fish when dining or shopping.

In line with SASSI, Sun International has committed to serve only green-listed seafood at all its restaurants in South Africa.. SASSI is active in Wild Coast Sun's Chico's Restaurant.



Environmental Awareness & Training





Environmental Awareness & Training

An awareness programme aims to highlight areas within each unit that can contribute to the sustainable principles of “People Profit, Planet”. It gives the delegates practical tips on creating the habits of “Reduce, Recycle and Rescue”.

The environmental program serves as an identity, a platform that rallies individual efforts and consolidates the various environmental and social initiatives that are in place across the Group.

It represents renewed energy, focus and impetus for our sustainability programme. The program aims to create a world that balances fun with consciousness, through committed and measurable sustainability practices that engage all our stakeholders.

It's about maximising Sun International's social and economic contribution and minimising our environmental impact.

Sustainability strategy comprises of:

- ❖ Climate change and resource conservation
- ❖ Community investment
- ❖ A sustainable friendly corporate culture
- ❖ Sustainability partnerships and Legal compliance
- ❖ Best practice Environmental Management System (EMS)
- ❖ Green procurement and transparent performance reporting

Environmental Awareness Days

Earth Day 22 April 2022

- ❖ Mother Nature's natural splendour is nowhere more evident than at Wild Coast Sun, which is near Port Edward, the gateway to the Eastern Cape and located between the Mtamvuna and Mzamba Rivers and overlooking the Indian Ocean.
- ❖ Earth Day, celebrated on April 22 across the globe to raise awareness about environmental protection, was marked by staff from Wild Coast Sun, who collected 30 bags of waste on the beach. Heavy floods and rains have devastated the south coast and the beaches were severely polluted with plastic bottles and debris.
- ❖ "Protecting our beautiful natural setting is important to maintain the lush surroundings which our guests have come to know and love," said Peter Tshidi, General Manager, Wild Coast Sun. "From oceans being filled with plastic, extreme heat to wildfires and floods, the earth is clearly urging a call to action."





Environmental Awareness Days

World Environment Day 05 June 2022

- ❖ In the pristine surroundings of Sun International's Wild Coast Sun, it is easy to take the natural surroundings for granted.
- ❖ To mark World Environment Day on June 5, guests and staff were invited on a 3km guided walk along the beach to the Mzamba river mouth and Petrified Forest, which took place on Saturday, 04 June 2022.
- ❖ It turned out to be an exciting walk as the big group of 22 guests saw rare shark teeth fossils and beautiful examples of tightly coiled ammonites and shells that are 80-million-year-old on the reef.
- ❖ World Environment Day raises awareness around the importance of caring for environments all over the planet and is celebrated annually. "The theme for 2022 is 'Only One Earth' and with this engagement we hope that we reminded guests to think twice about their own impact on planet earth," said Wild Coast Sun General Manager Peter Tshidi.
- ❖ **400 Waterwise Spekboom plants (*Portulacaria afra*) were handed out to hotel guests and staff as souvenirs on Friday, 03 June 2022.**

Environmental Awareness Days

Arbour Month September 2022

- ❖ The Department of Forestry, Fisheries and the Environment is the custodian of the greening function in South Africa and the theme for the year 2022 is *“Forests and sustainable production and consumption”*. The 2022 theme aims to highlight key areas of forestry and tree planting in terms of their role in creating and sustaining healthy and resilient communities, through health benefits that are derived in forests that include nutritious foods, medicine, fresh air, clean water and place for recreation.
- ❖ Some areas of our country still experience drought that is persisting for some time now. In promoting tree planting, it is important to note that South Africa is a water scarce country. For this reason, the department promotes the planting of indigenous trees that do not consume a lot of water.
- ❖ In line with the DFFE, Wild Coast Sun has selected waterwise indigenous trees to plant at local schools in the community.
- ❖ **Wild Coast Sun donated indigenous waterwise plants to Free Methodist Junior Secondary Schools in Izikhuba, Eastern Cape (top left) and to Ithuba Wild Coast Community College (left)**





Environmental Awareness Days

International Coastal Clean – up Day 17 September 2022

- ❖ Every year on the third Saturday of September, volunteers around the world take part in the world's biggest coastal clean-up – the International Coastal Clean-up Day (ICCD).
- ❖ On Saturday 17 September 2022 local volunteers joined in the annual cleanup event at the Wild Coast Sun's Mzamba beach, with more than 30 eco warriors taking part.
- ❖ The event has been held internationally each year since 1986, when people head to the beaches and remove debris and rubbish from shorelines, waterways, and the oceans. The ICC initiative worldwide remains the largest volunteer environmental data-gathering effort and clean-up event of coastal and underwater areas to date.
- ❖ September is also Arbor month, and each participant in the local beach cleanup event received an indigenous tree as a gift of appreciation from the Wild Coast Sun.
- ❖ After the beach cleanup, local entrepreneurs showcased and sold eco products such as vegetables, herbs and innovative items made from waste material at the Eco-Market, where Ithuba Community College impressed with their innovative upcycled art products.

Responsible Gambling

Responsible Gambling

The Wild Coast Sun, under the Management of Sun International, continues to strive to educate and promote the importance of responsible gambling.

From January 2021 to December 2021, **9** self-exclusions were completed. From January 2022 to December 2022, **12** were completed, which indicates an increase of 25%.

The resort continues to implement and upgrade its Responsible Gambling commitment.

The resort has a RGP Monitoring Policy which ensures that we perform proactive endeavours in relation to Responsible Gambling.

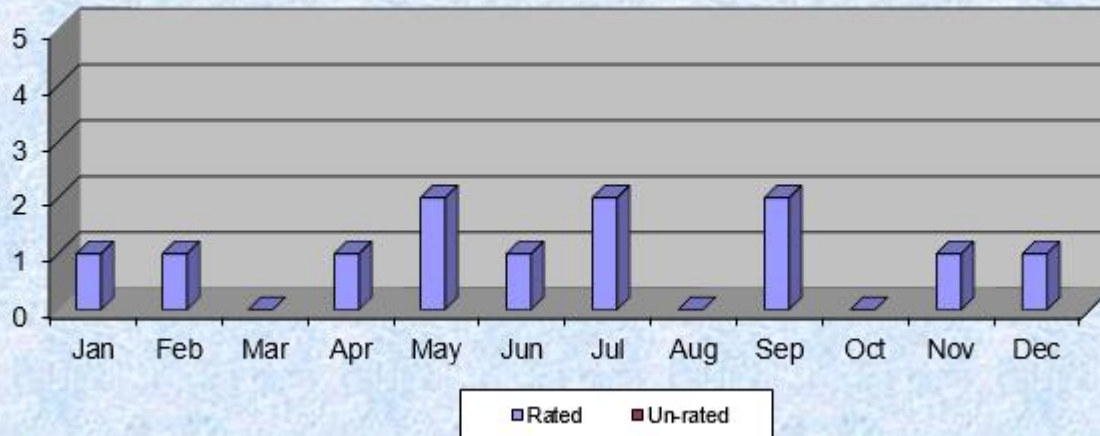
The statistics for the period under review indicate that the number of self-exclusions were completed by 4 males vs 8 females.

To ensure that our marketing and advertising efforts relating to gambling comply with legislated stipulations and casino industry initiatives, Sun International complies with its Responsible Gambling Policy.

Responsible Gambling

- ❖ All staff are required to undergo Responsible Gambling training.
- ❖ Sun International's Group Internal Audit department no longer performs a separate RGP Audit. Compliance with the Sun International Responsible Gambling Policy forms part of the Compliance Audit. The score obtained for Compliance for the period was rated "**Satisfactory**".

WCS - Self Exclusions for 2022



A woman in the center of the frame is wearing a bright orange jacket, a red wide-brimmed hat, and a blue patterned headscarf. She is holding a wooden-handled tool, possibly a hoe or a similar agricultural implement, and looking directly at the camera. She is wearing a long, patterned skirt. In the background, there are other people working in a field of large green plants, likely tobacco. One person on the left is wearing a blue jacket and a pink hat, and another person on the right is wearing a light-colored shirt. The background is filled with lush green foliage, and the lighting suggests a bright, sunny day.

ENVIRONMENTAL PERFORMANCE



Resources	Jan – Dec 2021	Jan – Dec 2022	Percentage %
Electricity (Kwh)	15 333 944	17 993 680	17%
Water (KL)	240 239	275 503	15%
Water Recycled (KL)	18 741	52 000	177%
Water Donated CSI (KI)	10 995	20 630	88%
LPG Gas (Kg's)	19 476	29 917	54%
Diesel Generators (Litres)	90 943	402 596	343%
Fuel Vehicles (L)	10 691	16 375	53%
Waste to Landfill Non-Hazardous (Tons)	33 554	107 494	220%
Waste to Landfill Sanitary (Tons)	33	33	0%
Waste Recycled (Tons)	640	460	-28%
Compost Generated (Tons)	164	182	11%

- Due to the partial lockdown periods in 2021 all resource usage was considerably more in 2022.
- Diesel generator consumption has increased by 343% due to the loadshedding increase to stage 5.
- Waste to landfill has increased with 220% and recycling decreased with 28% due to the term of the Zero Waste service provider coming to an end in June 2022.



Item	2018 Tons	2019 Tons	2020 Tons	2021 Tons	2022 Tons
Cardboard/Paper	124 984	207 765	103 090	78 197	66 952
Plastic	74 892	160 035	92 284	77 026	72 296
Metal	17 695	42 416	14 610	18 754	34 400
Glass	65 149	64 595	81 097	41 191	23 249
Eco Aggregate	20 205	93 253	29 260	252 900	81 383
Wet waste	211 508	160 863	190 996	164 082	161 986
Landfill waste total	21 687	21 687	25 165	33 553	107 493
% RECYCLED	96%	97%	95%	95%	80%

- Wild Coast Sun is serious about waste and is committed to sorting and separation of all waste items on site by a dedicated team of workers. Data on waste volumes for the past 5 financial years is shown in the table above.

Waste Management



Food Waste and Composting

Food waste from WC kitchens do not go to waste! Food scraps, old bread, fruit and vegetable peels, pastry, eggshells and any left-over food go directly to the compost yard on site. The benefits of composting are numerous! It reduces the need for chemical fertilizers, reduces methane and greenhouse gas emissions, improves poor soil quality, and promotes higher crop yields

The success of the composting project led to the Wild Coast Sun growing a thriving vegetable garden, which now supplies organic veggies to our kitchens! The WC saves approximately R400 000 per year by manufacturing compost!

Bulk Water Usage



- **Water Use Certificate**

- The Department of Water Affairs and Sanitation (DWS) has authorised Wild Coast to extract water from the Mtentwana Dam and the Mzamba River. WC is also authorized to discharge grey water into the Mtentwana river.
- The limits of extraction and discharge for 2022 were compliant.

- **Water Quality Testing**

- The Wild Coast Sun's raw water, kitchen water and effluent is tested every month by B.N Kirk laboratory. Water is tested for quality and safety.
- All tests for 2022 were compliant

Determinand	Test Method No	SANS 241-1:2015 POTABLE WATER Physical, aesthetic, operational, chemical and Microbiological determinands			2022									
		Risk	Unit	Standard limits*	15-03	25-04	24-05	21-06	26-07	22-08	26-09	27-10	14-11	01-12
			LIMS Batch Number		202203GM	202204HY	202205HX	202206JF	202207JO	202208IG	202209JU	202210KY	202211GH	202212AA
RAW WATER			LIMS Sample No		003340/22	004220/22	004803/22	005594/22	006311/22	007025/22	007993/22	008771/22	009180 / 22	009660/22
Microbiological Determinands														
Faecal coliforms ^a (A)	P09/046	Acute health	cfu per 100ml		10	0	0	0	4	0	28	0	0	0
E.coli (A)	P09/046	Acute health	cfu per 100ml		10	0	0	0	0	0	28	0	0	0
FINAL WATER / KITCHEN			LIMS Sample No		003341/22	004221/22	004804/22	005595/22	006312/22	007026/22	007994/22	008772/22	009181/22	See 009642/22 Full SANS
Microbiological determinands														
Faecal coliforms ^a (A)	P09/046	Acute health	cfu per 100ml	Not detected	0	0	0	2	0	0	0	0	0	0
E.coli (A)	P09/046	Acute health	cfu per 100ml	Not detected	0	0	0	0	0	0	0	0	0	0

^a = Definitive, preferred indicator of faecal pollution.



Bulk Water Usage

- ***Water Treatment Plant***

- The Wild Coast Sun is really a small town if one considers that there are about 1000 people working on site every day, the 396 hotel rooms are fully booked and there are hundreds of daily visitors. All these people generate on average 17 000 Kilolitres of sewage waste every month. To prevent pollutions and harm to the environment, the WC pumps the sewage to the Water Treatment Plant on site. There the sewage is treated and purified in special aerators (top left) and maturation ponds until it can be discharged as fresh water back into the Mtentwana Dam.

- ***Water for the Community***

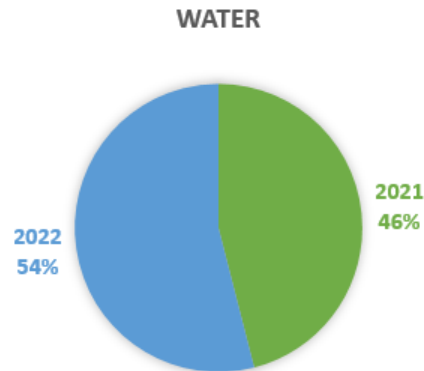
- The Wild Coast Sun has supplied the Amadiba Clinic and the Mzamba Police station with purified potable water for many years. 2022 is the second year that Wild Coast Sun is reporting the value of water donated to the community as part of Sustainable Governance.
- *WC donated 20 630 Kilolitres to the community in 2022, valued at R43 031*

Case Study: Water Management



WATER CONSUMPTION

The WC used 35 264 kiloliters more water in 2022 compared to 2021. Due to the partial lockdown periods in 2021 and the Hotel being closed during these times, the water consumption is considerably less in 2021. Percentage 15% increase



	Kiloliter
2021	240,239
2022	275,503

WATER SAVING PROJECTS

R1 904 383 was saved in 2022 by irrigating the Golf Course with recycled grey water.

The Water Park has a closed water circuit

Smart water meters installed for 4 Concessionaire outlets
Water monitoring program



Bulk Electricity Usage

ELECTRICITY



ELECTRICITY CONSUMPTION

The WC used 2 659 736 kwh more electricity in 2022 compared to 2021
Percentage 17% increase

ENERGY SAVING PROJECTS

- ❖ LED lights throughout the entire complex.
- ❖ Streetlights are all on daylight switches.
- ❖ Conference venue lights can be dimmed or turned off.
- ❖ Prepaid electricity meters installed in 28 units of the staff villages.
- ❖ Automated escalator.
- ❖ Gas stoves
- ❖ Smart energy meters
- ❖ Electricity monitoring program.
- ❖ One Light Campaign

Kwh	
2021	15,333,944
2022	17,993,680

One Light Campaign



1 LED light = 10 watt = R10 per month.

Throughout our complex, appliances and equipment have been labelled according to the amount of energy they consume, relative to our 1 light bulb.

EXAMPLE:

1 kettle = 2000 watt = 200 lights = R2000 per month



- ❖ The idea behind the concept is to continually raise awareness as to how much energy particular appliances use in a manner which our staff can relate to.
- ❖ We find that the normal energy ratings of watts or Kilowatts appear to have little meaning to our non-technical members of staff. Hence our “One Light” will hopefully provide a point of reference by which our staff can visually comprehend the amount of energy 300 lights or a 3 kW appliance would use

A woman in the center of the frame is wearing a bright orange jacket, a red wide-brimmed hat, and a patterned skirt. She is holding a wooden-handled tool, possibly a hoe or a similar agricultural implement. In the background, another woman in a blue shirt and pink hat is working, and a man in a light-colored shirt is standing. The setting is a lush green field, likely a tobacco plantation, with large, broad leaves in the foreground. The text "LEGAL AND OTHER REQUIREMENTS" is overlaid in white, bold, sans-serif font across the middle of the image.

LEGAL AND OTHER REQUIREMENTS

Environmental Legislation

The Wild Coast Sun's **Aspects and Impacts register** is linked to an updated and relevant Legal Register developed and monitored by **Ariscu Environmental Legal Compliance Management Solutions**. WC receives monthly updates to changes in environmental legislation

The main environmental laws applicable to WC are tabled below:

Environmental Law	Applicable section	Yes/No
National Environmental Management: Waste Act (NEMWA), 59 of 2008 and regulations	Compliance with the National Norms and Standards for the Storage of Waste	Yes
National Water Act (NWA), 36 of 1998 and regulations	Is WC in possession of a water use license?	N/A
	Has the WC been granted permission to use water under a general authorisation as gazetted, and does it comply with the prescribed requirements?	Yes

Environmental Legislation

Environmental Law	Applicable section	Yes/No
National Environmental Management: Air Quality Act (NEMAQA), 39 of 2004 and regulations	Report National Atmospheric Emissions Inventory System	Yes
	Prevent the emission of any offensive odor	Yes
	Phasing out of ozone-depleting substances (HCFCs or HCFC-22) by 2040	Yes
National Environmental Management: Biodiversity Act (NEMBA), 10 of 2004 and related acts and regulations	Control and eradicate invasive alien species	Yes
	Causing the least possible harm to biodiversity and damage to the environment when removing alien plants?	Yes
	Are critically endangered, endangered, vulnerable and protected species protected?	Yes
	Are pest controllers registered with the Department of Agriculture as Pest Control Officers (PCO)	No
	Are pest controllers in possession of all Material Safety Data Sheets of the substances used by the PCO?	Yes

Condition of License Environmental Requirements

Section	Environmental Conditions of License	Conformance	Comment
16.2	Environmental Approvals (EA)		
	Boat Launch Site Environmental Authorization	Yes	Environmental Authorization has been given to the Mbizana Local Municipality to establish a public boat launch site at Tomson's Lagoon adjacent to the Wild Waves Waterpark
	Boat Launch Site EMP	Yes	The EMP for the Boat Launch Site was issued on 21 August 2021 by Limitless Strategic Solutions.
	Ablution Facility Environmental Authorization	Yes	Environmental Authorization has been given to the Mbizana Local Municipality for the construction of an Ablution Facility at Mzamba Beach in front of the Wild Coast Hotel.
	Ablution Facility EMP	Pending	Ablution Facility EMP has been issued to the Mbizana Local Municipality, however the project is still on hold.
	Beach Bar and Deck Environmental Authorization	Pending	An application for the construction of a Beach Bar and Deck at Mzamba Beach in front of the WC Hotel. has been submitted to the Department of Environmental Affairs by Greenscene Environmental on behalf of the Wild Coast Sun.
	Previous EA		
	Water Park Environmental Authorization	Yes	Environmental Impact Assessment conducted by Chand Environmental
	Water Park EMP	Yes	The EMP for the Water Park was implemented at the time of construction
	Contractor EA		
	Protected Species Permits	N/A	No permits for the removal of protected animal or plant species were required for 2022

Condition of License Environmental Requirements

Section	Environmental Conditions of License	Conformance	Comment
16.1	Environmental Laws	Yes	The Legal Compliance Self Assessment audit was conducted in October 2022
		Yes	Env Legal Compliance audits were conducted by GreenGain Consulting in 2015, Cullinan & Associates in 2017 and Sun International Audit Team in 2019 , 2020 and 2022
16.3	Other obligations		
	No obligations contained in this Condition shall override or supersede any reporting or other obligations under any Environmental Laws or Environmental Approvals	Yes	This requirement to be addressed at the WC Risk Meetings
16.4	Environmental Management System (EMS)	Yes	The WC EMS is based on ISO 14001:2015 and has been implemented and maintained since 2004
	EMS consistent with Env Law	Yes	The EMS is consistent with Environmental Laws
	EMS submitted to Environmental Authority	N/A	

Condition of License Environmental Requirements

Section	Environmental Conditions of License	Conformance	Comment
16.5	EMS continuous improvement	Yes	The WC EMS is audited by an independent Env Auditor annually. Findings and recommendations of the Audits assists WC to continuously improve the EMS.
			The EMS has been upgraded from ISO 14001 version 2004 to version 2015.
16.6	Environmental Budget	Yes	
	Submitted to ECGB	Yes	The Env Budget is submitted to the ECGB Annually
	Submitted to Env Authorities	N/A	N/A
16.7	Annual Environmental Performance Report		An Annual Environmental Report is available and will be submitted to the ECGB end March 2023
	Report includes Env Laws	Yes	
	Report includes the EMS	Yes	
	Report includes significant incidents and complaints	Yes	Refer to 16.2
	Submitted to ECGB	Yes	Due end March 2023
16.8	First report published within 18 months	Yes	01 Sep 2021 – 30 March 2023 = 18 months
	Report Published annually	Yes	Due end March 2023
	Submitted to Env Authorities	N/A	

Condition of License Environmental Requirements

Section	Environmental Conditions of License	Conformance	Comment
16.9	EMS Audit	Yes	The EMS Audit Score for 2022 = 93%
	Conducted annually	Yes	The annual EMS Audit was conducted 09 December 2022
	Conducted by independent 3rd party	Yes	Wareham and Associates
	Auditor is qualified	Yes	Lead Auditor Mike Campbell
	Audit report forms the basis of the EMS	Yes	The EMS based on ISO 14001:2015 was audited.
	Specific requirements of ECGB is covered in report	Yes	ECGBB requires WC to implement an Internationally comparable EMS. WC's implemented ISO 14001:2015 and the EMS requirements was audited and included in the report.
16.10	Compliance to Env Laws to be audited	Yes	Env Self Assessment Legal Compliance Checklist and the Audit Report is available 13/10/2022
16.11	Are there any material changes, upgrades, shut down or decommissioning of any key feature/s of the Resort impacting on the EMP	No	None of activities required an Environmental Impact Assessment (EIA) or Environmental Authorization (EA)
	Above plans must be submitted to ECGB	N/A	

Condition of License Environmental Requirements

Section	Environmental Conditions of License	Conformance	Comment
16.12	Significant Environmental Incidents & Complaints		Nil
	Environmental incidents as required by Env Laws	Yes	There are no Env Incidents for 2022
	Environmental incidents as required by the ECGB Condition of License	Yes	There are no Env Incidents for 2022
	Environmental non-compliance		
	Environmental non-compliance as required by Env Laws	1	The Pest Control Officers have received training in applying pesticides, however, are not registered with the Department of Agriculture as Pest Control Officers (PCO).
		2	The Department of Water & Sanitation (DWS) verified and validated the WC's water use from the Mtentwana dam as Lawful. WC water use status is registered as follows :National Register of Water Use Registration Record 28056424. LAWFUL.
	Environmental non-compliance as required by the ECGB Condition of License	Yes	There are no Env non-compliance for 2022.

EMS AUDIT REPORT 2022 RESULTS

Audit Objective

The objective of the audit was to determine the level of compliance of the existing system to the requirements of the ISO 14001:2015 standard and the level of operational Environmental management. The requirements of the standard were audited on a sample basis with a combination of an onsite document and records review as well as operational compliance verification aligned to the requirements of SANS 19011. Areas for best practice were also shared with the local site team to further improve the existing site system and operational management.:

Audit Criteria

ISO 14001:2015 and site documentation

4. Context of the Organisation
5. Leadership
6. Planning
7. Support
8. Operations
9. Performance Evaluations
10. Improvement

General Comments/Overall Evaluation:

The Wild Coast EMS System has been well managed by the local team and extra documentation has been developed by the site team to take the system to a higher level. The system has also performed well with most findings from the previous external audit closed out.

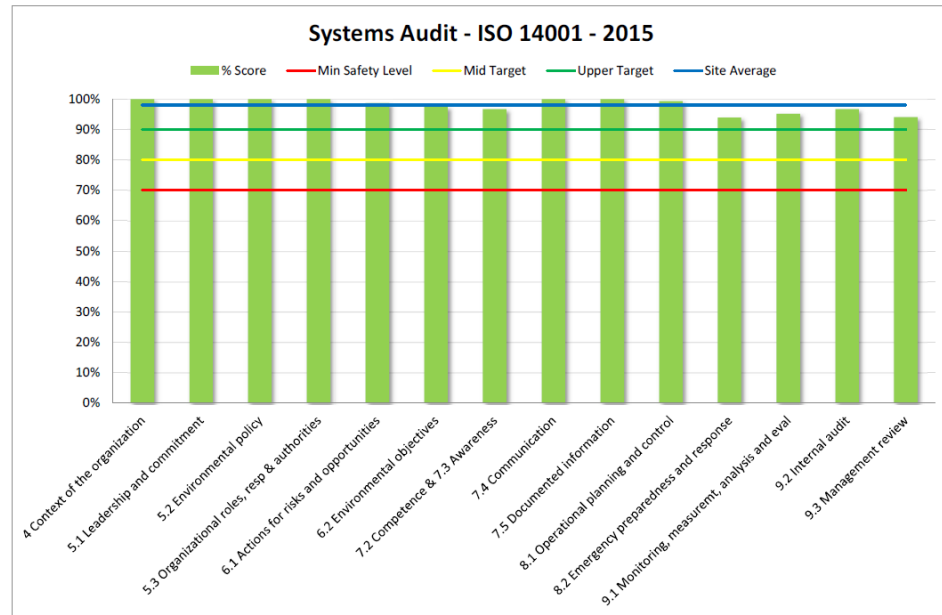
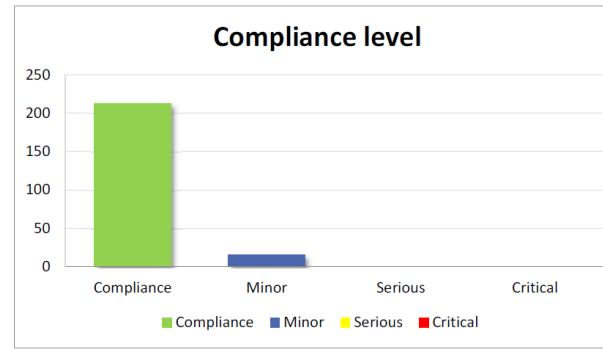
The noteworthy points include

- Management Review – good presentation and details
- Site Operational Environmental documentation
- Waste Management practices – zero waste program, one of the few in South Africa
- Flora and fauna controls including signage for general public

Specific area of focus should include

- No specific noteworthy operational findings, but raising awareness onsite of good Environmental activities implemented by Wild Coast Sun – zero waste, community projects, LED lighting, herb gardens etc. should be used as an effective tool in attracting Ecotourism.
- Investigate Solar as a means of reducing emissions and the negative impacts and risk of loadshedding which will likely become the more significant risk to South African business in the current timeframe

EMS Audit Report 2022 Results



Comment Form

Please forward to Sonja Stroud at sonja.stroud@suninternational.com or call 039 - 305 2881

What is your overall opinion of the report?:

Excellent

Good

Poor



Comments :

.....

Suggestions:

.....

THANK YOU